

Case Study

Daimler Truck AG

Technologies

#novaAudit



Rethinking audit processes in the automotive industry: digital, flexible, integrated

Challenge

- High operational effort, costs, and lack of flexibility with the existing solution
- Lack of digitalization: no end-to-end digital support in the audit
- Implementation of a Microsoft-based audit management tool
- High requirements for security, transparency and governance

Solution

- Implementation of novaAudit based on the Microsoft Power Platform
- Centralized mapping of audit processes: Process and investigation audits
- Autonomy in data migration, adaptation and customizing by the internal specialist department

Benefit

- Fast, seamless implementation in existing infrastructure
- Easy customizability of novaAudit with the Power Platform low-code/no-code approach
- High usability thanks to transparent user navigation and a secure, data protection-compliant role concept with clear access options
- Future-proof platform with scalable functions and automated reports

As part of a digitalization offensive, Daimler Truck launched a working group in the Corporate Audit department. The aim was to fully digitalize existing audit processes – with a focus on improved collaboration and a modern user experience for auditors and audited areas. The existing system “audimex” was to be replaced in this context.

novaAudit, developed on the Microsoft Power Platform, impresses with seamless integration into existing Microsoft infrastructures, flexible customization options, and the ability to automate task distribution based on role profiles. Direct document editing within the solution further streamlines workflows — fully in line with modern, efficient audit management.

Independent and smooth migration of audit data

The **migration of audit data** from the legacy system was straightforward and carried out independently by the project team. All relevant data from the past ten years was easily transferred to novaAudit via simple exports from the previous tool, while additional information was stored in SharePoint. Storing the data in Microsoft Dataverse ensures a centralized, consistent data foundation.

Two core audit processes on one platform

The new processes are aligned with the actual audit workflow, increasing both efficiency and user-friendliness. Auditors and auditees are guided intuitively and transparently through the process. novaAudit maps two core audit processes within a single tool: **Process Audits and Investigation Audits**.

Process Audits: Transparency, efficiency, and clear responsibilities

Process audits are conducted globally. Auditors define individual audit programs tailored to each specific audit. All stakeholders only see what is relevant to them — managed by a granular permissions model.

A **collaboration portal** based on a Canvas App provides audited departments with maximum transparency: process steps, involved parties, findings and actions, as well as their evaluation based on impact and likelihood, are clearly visualized in a heatmap. Responsible persons can extend deadlines, upload documents, or reassign actions directly within the system. Documents such as meeting minutes and presentations are stored centrally and are accessible at any time. The final audit report is generated and published automatically.

Investigation Audits: Handling sensitive cases securely and transparently

Even highly sensitive **investigation audits** are fully integrated into novaAudit in a secure manner and in line with data protection regulations. Only authorized individuals have access to sensitive content. Cases are systematically recorded and documented throughout the audit phases: Preparation, Fieldwork, and Reporting. Standardized templates are available for each action. Every step is logged in a traceable way — from the initial report to the final summary. The automatically generated **investigation summary** provides a chronological overview of all activities related to each case.

novaAudit as the foundation for scalable audit processes

With novaAudit, the customer not only introduced a new tool but also established a scalable, future-proof platform for modern audit management — creating real added value for all stakeholders. The project was implemented in just five months, serving as a strong example of how modern platform technologies can drive digital transformation.

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